

Staff Protection Consultancy Services RFP Questions and Responses 10/3/2025

1. Could you clarify the number of participants expected to be trained for each of the two-training sessions (leadership vs. staff)?

We anticipate a total of approximately 50–75 staff members across the two sessions.

2. Are you expecting a "train-the-trainer" model (so your team can continue training later) or direct delivery to all identified staff?

A train the trainer model would be ideal, as it would enable our team to continue delivering the training in the future.

3. Do you prefer a one-time training program or a series of progressive/ongoing sessions over the contract period?

We would prefer a one-time training program, especially if a train-the-trainer model is implemented.

4. For in-person protection training, are there specific scenarios (e.g., community meetings, inspections, public protests) that should be emphasized?

The training should focus on community meetings and events, as well as travel to and from such events and DOHMH facilities.

5. "The scope of work specifies that trainings should be delivered in a live, virtual format. Could you please clarify whether this means the sessions are expected to be delivered exclusively online (via platforms such as Zoom/Teams) or if a hybrid option (in-person plus virtual) would also be acceptable?"

We are open to all formats, including virtual, in-person, or hybrid sessions.

6. Will the FPHNYC accept key personnel past performance?

Responses can include agency experience and/or key personnel past performance.